

**COMMERCIAL HOT DISPLAY  
OWNER'S MANUAL  
HFB SERIES**

This manual contains important information regarding your new SUPERTRON unit. Please read the manual thoroughly prior to equipment set-up, operation and maintenance. Failure to comply with regular maintenance guidelines outlined in this manual may void warranty. **MUST READ!!!**

# Limited warranty

Allcater warrants to the original purchaser the Supertron unit sold and all parts thereof to be free from defects in material or workmanship, under normal use and service for a period of (1) year from the date of purchase.

Please read the attached original warranty certificate for details.

## EXCLUSION FROM WARRANTY

1. Normal start-up, maintenance, adjustments, and cleaning.
2. Damage caused by improper installation of the supertron unit as outlined in this manual.
3. Labor charges resulting from the inaccessibility of the supertron cabinet.
4. Damage to parts due to misuse, abuse, neglect, or accidents.
5. Premium labor rates due to holidays, overtime, travel time, mileage, etc., not specifically authorized by Allcater prior to service.
6. repairs due to modifications to the supertron unit..
7. Claims for indirect or consequential damages, including food spoilage or product loss.
8. Damage due to faulty or incorrect power supply, floods, storms, or other acts of nature.
9. Glass breakage, lights and fair tear and wear.

## WARRANTY SERVICE

To insure warranty coverage, a qualified service company, authorized by Allcater, must perform the warranty repair. Please contact the Allcater service department for assistance. All service calls must be authorized by a qualified Allcater employee.

## WARRANTY CLAIMS

All claims for labor or parts must be made directly or passed through to Allcater. All claims should include: model number of the unit, the serial number of the cabinet, proof of purchase, date of installation, and all pertinent information supporting the existence of the alleged defect. In case of warranty compressor, the compressor model tag must be returned to Allcater along with above listed information. If this is ignored we will decline the warranty claim or delay the warranty claim until information is available.

# **INSTALLATION**

## **IMPORTANT!!! PLEASE READ BEFORE INSTALLATION**

To insure that your unit works properly from the first day, it must be installed properly. We highly recommend a trained mechanic and electrician install your supertron equipment. The cost of a professional installation is money well spent. Before you start to install your supertron unit, carefully inspect it for freight damage. If damage is discovered, immediately file a claim with the delivery freight carrier. All supertron display cases are designed to operate under normal store conditions of 35 degrees Celsius with 50% relative humidity. Ideally the cases should be located so as to avoid excessive air movement from doors, air – conditioning vents, and other air sources of excessive heat from windows, sun, flood lamps and any other heat sources.

## **LEVELING**

Proper leveling of your supertron unit is critical to operating success. Effective door operation will be effected by leveling. Display case must be leveled accurately to ensure front glass door seals properly. The Unit should be leveled front to back and side to side with a level. Place the level in the interior floor of the unit and check all four sides.

## **ELECTRICAL INSTRUCTIONS**

Before your new unit is connected to a power supply, check the incoming voltage with a voltmeter. If anything less than 100% of the rated voltage for operation is noted, correct immediately.

## REGULAR MAINTENANCE

### **CLEANING THE CASE EXTERIOR OF UNIT**

Clean all exterior laminated surfaces, aluminum hardware and shelves with a mild soap solution, using a damp cloth followed by a lint – free dry cloth.

**WARNING**  
**DISCONNECT POWER CORD BEFORE**  
**CLEANING ANY PARTS OF THE UNIT**

## **SAFETY/ WARNING**

Please pay close attention to the safety notices in this section. Disregarding these notices may lead to serious injury and/ or damage to the unit.

### **ATTENTION**

1. To minimize shock and fire hazards, be sure not to overload outlet. Please designate one outlet for your unit.
2. Do not use extension cords.
3. Do not put your hands under the unit when the unit is required to be moved.
4. When the unit is not in use for a long period of time, please unplug the unit from the outlet.
5. After unplugging the unit, wait at least 10 minutes before re – plugging it. Failure to do so could cause damage to the compressor.

### **UNPLUG CORD**

1. To minimize shock and fire hazards, please do not plug or unplug the cord with wet hands.
2. During maintenance and cleaning, please unplug the unit.

### **PROPER GROUNDING REQUIRED**

1. To minimize shock and fire hazards, make sure that the unit is properly grounded.

### **PROHIBITED**

1. Do not attempt to remove or repair any component unless instructed by factory.
2. Make sure that the unit is not resting on or against the electrical cord and plug.
3. To minimize personal injury, do not hang on the doors.
4. Do not store any flammable and explosive gas or liquids inside the unit.
5. Do not attempt to alter or tamper with the electrical cord.
6. Do not set the desired temperature out of the recommended temperature range.
7. Do not store corrosive or high acidity items or food in the unit.

**MEMO:**

RETAIN THIS MANUAL FOR FUTURE REFERENCE

Please read the entire manual carefully before installation and operation. If certain recommended procedures are not followed, warranty claims will be denied.

Notice: supertron reserves the right to make changes in design and specifications without prior notice.

MODEL # : \_\_\_\_\_

SERIAL # : \_\_\_\_\_

PURCHASE DATE #: \_\_\_\_\_

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